

1st & 2nd Pre-bid queries for Engagement of Selection of Bidder for providing service for System Study, Design, Software Development, Technical support and maintenance in data collection, Data Management, website Development of a web based Chemical and Petrochemical Data Management System, held on 13.01.2023 & 20.01.2023							
SN	Clause No, Page No.	Clause Reference	Existing Provision/ Statement as per RFP	Concerned Agency	Query raised in 1st pre-bid or 2nd pre-bid??	Query raised in	Response of DCPC
1	Page 1		Last date for Online Submission of e-bids : 27.01.2023 till 3 PM	EY	1st & 2nd	The last date of submission is different in RFP and on GeM portal	Last date of submission has been extended till 11.02.2023 at 4.00 PM.
2	Section 1.9(ii), pg 12	4th Point	The bidder will host the centralized database management, administration and maintenance of web-portal.	EY	1st	Please refer 1.11 & 3.1.1 where it is stated "The bidder is required to make website, cloud hosting on NIC server and other requirement as per RFP. " This is contradicting clause 1.9	The job of bidder is to make website, cloud hosting on NIC/empanelled cloud service provider and other requirement as per RFP. Also bidder will have to host the centralized database management, administration and maintenance of web-portal.
3	Section 1.6, pg 9	2nd Paragraph	The guidelines issued by MeitY / G.O.I. from time to time may be referred for the purpose. It is expected from Bidder that they should have the requisite tools/ licenses for the development available with them both in onsite and offsite cases. However, in such cases where proprietary solution is provided to the DCPC as per their requirement, besides the product cost, all necessary cost in meeting the expenses towards License / Operating System / Premium Support/ etc. (as applicable) after completion of the project(after 3 years) to the DCPC, shall be borne completely by the DCPC.	EY	1st	Please provide clarity as to whether all the tools, licences for the development needs to be taken care by the bidder however after 3 years it will be borne by DCPC	DCPC shall bear the cost of licences for entire period of agreement including extended periods. Henceforth, flexibility is being given here for such licences whose terms and conditions require more than 3 years coverage time.
4	Section 1.6, pg 9	2nd Paragraph	The guidelines issued by MeitY / G.O.I. from time to time may be referred for the purpose. It is expected from Bidder that they should have the requisite tools/ licenses for the development available with them both in onsite and offsite cases. However, in such cases where proprietary solution is provided to the DCPC as per their requirement, besides the product cost, all necessary cost in meeting the expenses towards License / Operating System / Premium Support/ etc. (as applicable) after completion of the project(after 3 years) to the DCPC, shall be borne completely by the DCPC.	EY	1st	Please clarify whether development team will be based onsite or offsite or hybrid. Also in case of hybrid please provide clarity on the division of resources at onsite & offsite	Some support services like system study, integration of PMS data base and application would be required on site right from beginning. However, development team will be on offsite job, which may be require onsite for better management, as per requirement of the project.
5	Section 1.6, Pg 9	ONOD	If any services, functions or responsibilities not specifically described in the contract are an inherent, necessary or customary part of the services or are required for proper performance or provision of the services in accordance with the Broad Scope of Work or Indicative List of Required Features, they shall be deemed to be included within the scope of the work to be delivered for the charges, as if such services, functions or responsibilities were specifically described in the scope of work.	EY	1st	In case some functionality which is not described here but are integral part of the scope in that case there should be " Change Request plan" where bidder can provide details with respect to cost for changes that are done apart from actual requirements	May be included in the project cost.
6	Section 1.7, Pg 10	Scope of Work	System should be robust, responsive and support at least 25,000 concurrent users per instance and scalable as per need.	EY	1st & 2nd	As per this clause the concurrent user count is high, request you to please clarify on the number of concurrent users as this will also impact the hardware sizing and cost as well.	System should be robust, responsive and support at least 10,000 concurrent users per instance and scalable as per need. However, scalable system shall be decided with the help of web hosting provider/NIC once the scalable system & deployment architecture details and diagram is provided by the vendor after system study/ design of the proposed system.

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7	Section 1.8, page 11	Scope of Work	Conversion of the existing IT Platforms, Web-portals and Web Applications in compliance with latest GIGW Version 2 guidelines and same shall be security audited by a CERT-IN empanelled bidder.	EY		To assess the quantum of work, it is required to have count of existing websites/webpages. This will also help bidders in finalization of costing.	It is related to migration of approx 1 GB data and convergence/integration of 4-6 IT platforms, 1 web portals for security from existing PMS portal. A description on the same will be provided as per requirement.
8	Section 1.8, page 11	Scope of Work	Maintenance of IT Platforms, Web-portals and Web Applications	EY	1st	It is understood that the PMU team will be there to support the developed system. Request clarification on the presence of development team for the period of 36 months.	Maintenance of IT Platforms, Web-portals and Web Applications shall be done by bidders's team, guided by team leader of PMU, as per RFP.
9	Section 1.8, Pg 11	Pt. 5	Conversion of the existing IT Platforms, Web-portals and Web Applications in compliance with latest GIGW Version 2 guidelines and same shall be security audited by a CERT-IN empanelled bidder.	EY	1st	Request you to please provide details of GIGW version 2 guidelines and its checklist	Refer to GIGW guidelines at https://guidelines.india.gov.in/
10	Section 1.8, Pg 11	Pt. 5	Conversion of the existing IT Platforms, Web-portals and Web Applications in compliance with latest GIGW Version 2 guidelines and same shall be security audited by a CERT-IN empanelled bidder.	EY	1st & 2nd	Please confirm whether the cost of security audit will be borne by Bidder or Department	Bidder can give cost for this work, for which payment shall be made by DCPC on actual basis.
11	Section 1.8, Pg 11	Pt. 5	Conversion of the existing IT Platforms, Web-portals and Web Applications in compliance with latest GIGW Version 2 guidelines and same shall be security audited by a CERT-IN empanelled bidder.	EY	1st	Please provide list of existing IT platforms, web application and web portals as it will be required for estimating the effort properly	It is related to migration of approx 1 GB data and convergence/integration of 4-6 IT platforms, 1 web portals for security from existing PMS portal. A description on the same will be provided as per requirement.
12	Section 1.9 , page 11	Inventory of Chemicals and Petrochemicals Sector data	The bidder will identify the different groups of chemical and petrochemical items like Alkali Chemicals, Inorganic Chemical, Organic Chemical, Pesticides and Insecticides, Dyes and Pigments, Synthetic Fibre, Fibre Intermediate etc. and categorise items into different groups accordingly.	EY	1st	It is to mention that to perform the said responsibility, the expertise of domain is required. It is requested to add the requirement of Domain/Subject matter expert.	Chemicals and Petrochemicals domain knowledge may be required to a limited extent
13	Section 1.9 (ii), pg 12	Pt. 7	Any modifications and/or enhancements / up-gradation required by DCPC in the software during support period shall have to be incorporated by the successful bidder free of cost during warranty period.	EY	1st	Please define support period	3 years and another 2 more years as extended period.
14	Section 1.9 (ii), pg 12	Pt. 7	Any modifications and/or enhancements / up-gradation required by DCPC in the software during support period shall have to be incorporated by the successful bidder free of cost during warranty period.	EY	1st	1. The modification/enhancements of the developed software should be limited to certain man hours otherwise it will be difficult to estimate the manpower. 2. Above decided manhours it should go into Change Request	Bidders should calculate cost on such issue,as a integral part of project.
15	Section 2.6, Pg 25	Technical Presentation	Subsequent to submission of proposals, the eligible bidders may be required to give a detailed technical presentation to the Technical presentation Committee of DCPC. The presentation may cover the following points: ❑ Company Profile and nature of their activities. ❑ Knowledge, skills, expertise pertaining to the areas for which proposal is submitted (primary focus). ❑ Achievements, awards won, etc. ❑ Plan/methodology for rendering the services for which the proposal is submitted. ❑ Capability and willingness. ❑ Understanding of the project. ❑ Any other differentiators.	EY	1st	Please refer 3.14.4.2 Technical Presentation: in this clause the parameters for technical presentations are different. Please provide clarification.	Both parameters shall be part of technical presentaion.

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16	Section 3.1.23, Pg 30	General terms and Conditions	The person deployed may be called on holidays to attend duty and shall be paid extra remuneration as per rates approved by the Competent Authority of DCPC on attending such duty.	EY	1st	Please clarify if the remuneration will be paid on pro-rata basis of the quoted price or if there is any deviation on what basis it will be paid	No TA/DA for local work station shall be paid. However, TA/DA for PMU for outstation tour shall be paid by DCPC, as per rule.
17	Section 3.15, Pg 37	Technical Evaluation Criteria Pt. 6	Project Experience of National level in emerging areas like AI/ML/Big Data Analytics, Block Chain Technologies, BI tools etc. Demo during Technical Presentation.	EY	1st	Please provide clarity if only govt projects are required or we can provide other national level projects also.	All national level project will suffice.
18	Section 3.18 (A) Pg 40	Schedule of payments for development of CPDMS software	i. First instalment of 25% of the total cost at the time of the delivery and installation of CPDMS Software. ii. Second and final instalment of 75% of the total cost on final submission, acceptance and successful implementation of the CPDMS Software.	EY	1st & 2nd	As per this clause the final payment for development work will be done on successful implementation of CPDMS portal which as per RFP timeline is 1st April 2023 however in the financial bid format the cost for 3 years needs to be provided. Please provide clarity as to how many resource will be required during support and maintenance phase and their profiles details	Payment milestones shall be divided as per the following: (i) Award, Study, FRS & SRS: 25% (ii) Development with demos and installation of Launch version: 25% (iii) Development with demos and installation of complete system: 20% (iv) Acceptance and Implementation: 30%. However, the payment for manpower will be monthly on pro-rata basis as per the RFP.
19	General	General	NA	EY	1st & 2nd	In the RFP development team is required for development, hosting and maintenance of developed software. However, technological stack is not mentioned in the RFP. Request you to please provide technology details for development wrt UI, backend, DB etc	Agency will provide the required infrastructure details and all other technical specifications including the cloud space for hosting portal, issue of licenses, costing, etc will be discussed separately with cloud service provider/ NIC as per submitted system study / design document
20	Section 3.1.32, page 31	SCOPE OF SERVICES AND ROLES	Bidder should follow latest guidelines of Government of India to be adhered by the IT/Network teams of each of Ministry/Department. In compliance to this, bidder should ensure that the Application/website/services are hosted only at the designated data centres of Government or Cloud Service Provides empanelled by MeitY.	EY	1st & 2nd	In case if application is hosted on empanelled Cloud Service Providers, who will bear the cost of the same?	Agency will provide the required infrastructure and deployment. However, the hosting will be done in government cloud infrastructure. This costing should be given in advance
21	Section 3.2.3, page 32	Specific Conditions applicable for the engagement of Manpower	In case DCPC has to make any compensation/payment to any person deployed by the Bidder, the Bidder shall reimburse such amount and all the expenses incurred by DCPC in defending the case filed against regard to DCPC	EY	1st	Need more clarity on the clause.	No payment from our side to PMU. All expenses to be borne by the bidder including laptops and salaries. Travel to be reimbursed to the agency on actual basis.
22	Section 3.2.5, page 32	"	Consultant (Monitoring) qualification: M.Sc. /MA (Stat. or Applied (Stat) or MA/M.Sc. (Data Science) /MA (Economics or (Applied Economics) from recognized university/ college/institutes	EY	1st	Monitoring & Evaluation is one of the key activity performed by all consulting firms in various projects. It is requested that the qualification criteria may widen by adding BE/B.Tech/MCA etc.	Accepted.
23	Section 3.2.5, page 33	"	Data Entry Operator qualification: 10+2 in any discipline from recognized university/college/institutes	EY	1st	In general, all the consulting firms hire resources with higher education qualification (e.g. BE/B.Tech/MCA). Considering this, it is requested to allow the outsourcing of resources (Data Entry Operator) from third party.	Bidders has to do it. However, minimum qualification shall be 10+2 in any discipline as per RFP.

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24	ANNEXURE-G: page 48	BID Format	The bidder must have more than five years' experience of working on similar type of software platform developments in any state/ central government /PSUs/ Public Sector Banks/ Corporations with combination of experience in implementing the cloud solution, System Integration, Virtualization, Security, project management and planning, system architecture, database administration, server administration, web portal - A certificate to this effect from a Chartered Accountant must be submitted with the proposal.	EY	1st	It to mention that the chartered Accountant handles the financial related matters of the firms. The said criteria is related to performance/experience of the firms. Hence, it is requested that certification from competent authority may allowed as Documentary Evidence.	Accepted. Apart from this, CA may also give certificate.
25	1.3 Background of DCPC e-Governance projects, Page no 8		At present a web based Production Monitoring System is being maintained which is based on offline data.	EY	1st	Kindly provide the technology stack details of the existing website and available database size	JSP with SQL Server database.
26	1.4 New Initiatives/Projects , Page no 8		c. A predefined set of Data Access APIs need to be built up to export/import of chemical sector data available with other authentic sources. Platform should seamlessly have integrated with existing legacy platforms by building suitable connectors/APIs.	EY	1st	We understand that the new system will replace the existing web application and all new transactions shall be done on new web application. However, the mentioned clause indicates that legacy system will be leveraged and new standard APIs shall be developed for existing system for pulling data from various third party portals. Kindly suggest, if the enhancement of the existing web application is also under's bidder's scope of work	Yes. API needs to be created additionally for other sources data already available under various departments/ministries such as Deptt of Revenue, DGCIS, DGFT, CPCB, MoP&NG, MoSPI, MSME, MoS&FW etc in the Government.
27	1.7 Scope of the Work(s), Page no 10		a) Study, Requirement understanding and Analysis with respect to developing Single-window Data Collection Platform for all industries associated with DCPC after undertaking the study of the existing systems:	EY	1st	We understand that development of new integrated portal will be guided by approved FRS & SRS documents and any enhancement in the same post go live will be guided by approved change request. Kindly confirm	Yes.
28	1.7 Scope of the Work(s), Page no 10		g) The system should be capable of "on-the-fly" data capturing configuration in such a way that various checks and validations can be configured and put in place to minimize the data entry errors from manufacturing units.	EY	1st	On the fly addition of any new field in the existing form may lead to the situation wherein data will not be available against this new additional field in the previously captured records. This will have consequential impact on the related report. We understand that DCPC is aware of this fact and the related impacts. kindly confirm	Yes.
29	1.7 Scope of the Work(s), Page no 10		System front-end should initially be Bilingual (Hindi & English) and shall have provision for easily supporting other Indian Languages (multilingual) in future.	EY	1st	We understand that data entry shall be only in English not in other languages. Kindly confirm	Provision may be provided for supporting the other languages too, including Hindi and English.
30	1.7 Scope of the Work(s), Page no 10		Bidder shall carry out the Data migration /Porting of existing data into the new system. The format/schemes of existing data may be provided to the bidder on request.	EY	1st	We request to kindly share the scheme of the existing database so that data migration feasibility can be studied	It will be provided, after selection of agency.
31	1.7 Scope of the Work(s), Page no 10		Bidder shall get the system security audited at its own cost from CERT-In/CERT-In empanelled bidders.	EY	1st	As a standard practice, DCPC should onboard CERT-IN empanelled agency and make the necessary payment to the security audit agency to avoid any conflict of interest.	Bidder can give cost for this work, for which payment shall be made by DCPC on actual basis.
32	1.8 Additional activities under above scope of work include the following, Page no 11:		<ul style="list-style-type: none"> ● Maintenance of IT Platforms, Web-portals and Web Applications ● User helpdesk support: DCPC has a requirement of helpdesk support, which can be done through PMU. ● Onsite Support manpower for PMU can be engaged under the scope of this at the manpower rates as finalized through this tender. ● Conversion of the existing IT Platforms, Web-portals and Web Applications in compliance with latest GIGW Version 2 guidelines and same shall be security audited by a CERT-IN empanelled bidder. ● Any modifications and/or enhancements / up-gradation required by DCPC in the software during support period shall have to be incorporated by the successful bidder free of cost during warranty period. ● Selected bidder will be required to incorporate amendments and enhancements from time to time and also to attend to any problem in day to day functioning of the system during warranty period. 	EY	1st	<p>The closure of security audit points, bug and issue fixing and making changes in web application as per latest GIGW guideline require changes at source code level. The current PMU construct doesn't have provisions for the resources required for performing these activities.</p> <p>We understand that the above scope of work will be limited to proposed new web application. Kindly clarify</p>	Such issue is part of RFP, as a integral part of project.

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33	(ii) Development and Hosting of web-based Chemical and Petrochemical Data Management System (CPDMS), Page no 12		The bidder will host the centralized database management, administration and maintenance of web-portal.	EY	1st	Kindly suggest if the cloud hosting is permissible. Also who is going to bear the hosting cost	Cost shall be borne by DCPC.
34	Section II, General Terms and Conditions 2.0 Eligibility Criteria, Page no 23		The Bidder must have successfully completed at least three orders/contracts/development projects in last three years, based on any one or more of the following, o Open-Source Technologies (Java, J2EE) or o REACT, Node, Devops or o Microsoft Technologies/Cloud Computing.	EY	1st	We request to kindly modify this clause as follows : The Bidder must have successfully completed at least three orders/contracts/development projects in last five years, based on any one or more of the following, o Open-Source Technologies (PHP, Java, J2EE) or o REACT, Node, Devops or o Microsoft Technologies/Cloud Computing.	Accepted.
35	8	1.4 New Initiatives/ Projects	Scalable, secure, robust and responsive online system for centralized Data Collection Platform for all chemicals and petrochemicals industries to integrate with existing/New DCPC systems.	KPMG	1st	It is requested to kindly confirm that new modules to be developed will be part of existing portal (https://chemicals.gov.in/) or some new portal needs to be developed?	New portal needs to be developed by bidder.
36	9	1.6 Objectives	It is expected from Bidder that they should have the requisite tools/ licenses for the development available with them both in onsite and offsite cases.	KPMG	1st	We request for sharing the format for data migration into database and explaining the volume of data.	It shall be informed.
37	10	1.7 Scope of the Work(s)	Bidder shall carry out the Data migration/Porting of existing data into the new system. The format/schemes of existing data may be provided to the bidder on request.	KPMG	1st	We request for sharing the format for data migration into database and explaining the volume of data.	Old format has already provided in 1st pre-bid.
38	10	1.7 Scope of the Work(s)	Bidder shall get the system security audited at its own cost from CERT-In/CERT-In empaneled bidders.	KPMG	1st	We request that security audit may be carried out by Department through CERT-In/CERT-In empaneled vendor, however bidder need to support the vendor in security audit process.	Bidder can give cost for this work, for which payment shall be made by DCPC on actual basis.
39	10	1.7 Scope of the Work(s)	The design should organize business logic (with facility for authorized users to define, modify, add, and delete business rules from front end) and presentation logic separately while developing and implementing the proposed system, thus, restricting the database queries to be inserted inside the presentation and business logic; rather, it should be written in the Database only.	KPMG	1st	We request for excluding the Deletion facility otherwise it will be the security audit issue and it will be difficult to track activities performed by various users (stakeholder)	After submission of information from industrial unit, nodal officer from DCPC shall have authority to delete it with proper logs.
40	11	1.8 Additional activities under above scope of work	Maintenance of IT Platforms, Web-portals and Web Applications.	KPMG	1st	We request for confirming that what all includes and their platform / tech stack?	It is related to migration of approx 1 GB data and convergence/integration of 4-6 IT platforms, 1 web portals for security from existing PMS portal. A description on the same will be provided as per requirement.
41	11	1.8 Additional activities under above scope of work	Conversion of the existing IT Platforms, Web- portals and Web Applications in compliance with latest GIGW Version 2 guidelines and same shall be security audited by a CERT-IN empanelled bidder.	KPMG	1st	It is requested to share all Platform/portal/application to estimate fee for Security audit, GIGW Audit and Server Hosting OR it may be kept separate from the development parts and should be managed by the Department.	It is related to migration of approx 1 GB data and convergence/integration of 4-6 IT platforms, 1 web portals for security from existing PMS portal. A description on the same will be provided as per requirement.

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42	11	1.8 Additional activities under above scope of work include the following	User helpdesk support: DCPC has a requirement of helpdesk support, which can be done through PMU.	KPMG	1st	We request to provide more details for the Helpdesk Support activities. Ideally there should be dedicated resources for helpdesk activities.	As per RFP.
43	11	1.8 Additional activities under above scope of work include the following	Conversion of the existing IT Platforms, Web- portals and Web Applications in compliance with latest GIGW Version 2 guidelines and same shall be security audited by a CERT-IN empanelled bidder.	KPMG	1st	It is requested to confirm that how many existing systems/applications are there? What's the technology stack used in each of these systems?	It is related to migration of approx 1 GB data and convergence/integration of 4-6 IT platforms, 1 web portals for security from existing PMS portal. A description on the same will be provided as per requirement.
44	12	1.9 (ii) Development and Hosting of web-based Chemical and Petrochemical Data Management System (CPDMS)	The bidder will host the centralized database management, administration and maintenance of web-portal.	KPMG	1st & 2nd	It is requested to confirm whether (i) Cloud infrastructure is acceptable and (ii) Parameters required for infra provisioning, if Bidder has to provision for hosting of solution. Further we are requesting to keep hosting charges separate from the scope.	Agency will provide the required infrastructure and deployment. However, the hosting will be done in Government cloud infrastructure or open source, as per Meity guidelines.
45	13	1.9 Basic features of the software to be developed	Link Analysis software should be developed to read structured & unstructured data, coupled with techniques of Data Crawler, Aggregation or easily integrated with other similar solutions.	KPMG	1st	It is requested that licensed products cost be borne by Department. Please also confirm whether approvals for Data crawling on any website will be taken care by Department?	Cost of Licensed products shall be borne by DCPC.
46	11	1.9 (i) Expansion of Industries/Units	The main responsibility of the bidder will be to conceive, design, validate and tabulate Chemical and Petrochemical Sector data from chemical and petrochemical industries in India.	KPMG	1st	It is requested to elaborate this clause for finalizing the requirements. It seems this also requires a chemical / petrochemical expertise of the Department.	Expert from chemical and petrochemical industries may be deployed through bidder, as per their requirement which is also part of the project.
47	15	1.11 Indicative Deliverables	Translation Services for new/existing Websites/ Portals.	KPMG	1st	We request for sharing details of existing website/portals for translation. Also no. of languages in addition to Hindi & English (if any).	Provision may be provided for supporting the other languages including hindi and english.
48	16	1.11 Indicative Deliverables	SSL Certificate (To be procured by Bidder)	KPMG	1st	It is requested to confirm that how many SSL certificates are required for the procurement ?	1 SSL Certificate is required.
49	15	1.11 Indicative Deliverables	The selected bidder will therefore be required to submit Monthly Performance Report (MPR) and attendance to DCPC in advance in a prescribed format (will be provided along with procedure) within the last week of every month.	KPMG	1st	It is requested to allow for the submission of MPR in 1st week of subsequent month.	It is required for timely payment to the PMU manpower.
50	21	1.18 Manpower/ Resources related terms and conditions	If the DCPC recommends, a deployed resource must be replaced by the Bidder within a period of 2 working days.	KPMG	1st	It is requested that timeline for providing replacement (2 days) and associated penalties should be revisited and as per standard practices it may be changed to 2 weeks.	As per RFP.
51	21	1.18 Manpower/ Resources related terms and conditions	Nonattendance results in a penalty amount double the quoted rates on a pro rata basis.	KPMG	1st	It is requested that Penalty may be capped upto a certain amount. May also clarify if there is any permissible leaves for the resources over and above the Gazette holidays.	As per RFP. No permissible leave is applicable here.
52	23	2.0 Eligibility Criteria	The Bidder must have successfully completed at least three orders / contracts/ development projects in last three years, based on any one or more of the following: · Open-Source Technologies (Java, J2EE) or · REACT, Node, Devops or · Microsoft Technologies/Cloud Computing	KPMG	1st	We requested to consider the assignments carried out in last 5 years.	Accepted.
53	23	3.1.9 General Terms and conditions	Bidder shall also maintain enough of similar manpower on their rolls to enable meeting replacement/substitution as required by DCPC.	KPMG	1st	Clarity may be provided on the number of such resources that may be needed as the work required specialized resources.	It may be assessed and maintained by the bidders.

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54	29	3.1.14 General Terms and conditions	For substitutions as well as for any delay in deployment of manpower, penalties shall also be payable by the bidder as per given by DCPC	KPMG	1st	We request for providing clarity on penalty clause and rules for penalty.	As per RFP. If required, we may explain in future as well.
55	31	3.1.24 General Terms and conditions	The person to be deployed by the Bidder shall work under the control of DCPC. He may be assigned to any work decided by the Authority of DCPC as and when required. If any of the manpower deployed by the bidder will disobey to carry out such order of the Authority; his/her service shall be withdrawn immediately and sent back to the Bidder. In such a case the Bidder shall provide a substitute manpower within 3(Three) days.	KPMG	1st	We request for revising the timeline of 2 weeks for providing replacement of manpower instead of 3 days for hiring the suitable candidate.In such a case the Bidder shall provide a substitute manpower within 10 (Ten) days.
56	40	3.18 Payment Process	i. First installment of 25% of the total cost at the time of the delivery and installation of CPDMS Software. ii. Second and final installment of 75% of the total cost on final submission, acceptance and successful implementation of the CPDMS Software.	KPMG	1st & 2nd	We request to have staggered payment with clear milestone. Proposed payment schedule: a. Requirement document Submission (FRS/SRS): 15% b. Submission of Design Document (Low Level Design and High Level Design): 15% c. Completion of Development and internal Testing of IT System: 30% d. UAT& Go Live: 15% e. Training: 5% f. Stabilization of the System for Next 3-Months: 20%	Payment milestones shall be divided as per the following: (i)Award, Study, FRS & SRS: 25% (ii)Development with demos and installation of Launch version: 25% (iii)Development with demos and installation of complete system: 20% (iv)Acceptance and Implementation: 30% However, the payment for manpower will be monthly on pro-rata basis as per the RFP.
57	56	Annexure H	Launch of the new web-based CPC Data Management System	KPMG	1st	There will be required to understand system requirements for end-to-end delivery, so it is requested to keep at least 6 to 8 months of timeline for software development.	3 weeks extra time is being given, in addition to existing timeline.
58	2	RFP schedule, Page 2	Last date for Online 27.01.2023 till Submission of e-bids 3 PM	KPMG	1st & 2nd	We request to provide extension of at- least 2 weeks, for us to prepare a quality bid.	Last date of submission has been extended till 11.02.2023 at 4.00 PM.
59				C.E. Info Systems Limited	1st	Eligibility Criteria (Additional): 1) The bidding firms must also have a minimum 5 (Five) years of relevant experience in handling GIS Based Data Management System as well as carrying out Geo-tagging, Geo- referencing and GIS mapping. 2) The bidding firms must have the experience of completing/carrying-out at least two projects in Creation of Geospatial portal in Web and Mobile Delivery mode.	As per RFP and inclusion of GIS based data management system as well as carrying out geo-tagging, geo-referencing and GIS mapping.
60				C.E. Info Systems Limited	1st	Scope of Work: 1. Design, Development, Implementation and Maintenance of proposed GIS based online integrated system (Modification of the 1.7 Scope of the Work(s) point (b)) Additional (SOW) 2. Spatial and temporal analysis of Chemical and petrochemical trends in manufacturing consumption. 3. Geo-tagging of the Industries/plants & sites as per their characteristics.	Noted and may be included in RFP.
61				Liberin Technologies Pvt. Ltd.	1st	We are registered DIPP startup and are registered under MSME. Request you to clear on how Technical Bid marks will be evaluated for us.	

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62				Liberin Technologies Pvt. Ltd.	1st	Please consider the evaluation of startups solely based on Technical Presentation and Financial Bid and waive off any eligibility and experience criteria mentioned in the tender.	Relaxation on EMD and turnover for Startup and MSME has been given only. Rest shall be taken as per RFP.
63				Liberin Technologies Pvt. Ltd.	1st	Please consider to waive off EMD and Tender Fee amount under Startup and MSME act.	
64				Liberin Technologies Pvt. Ltd.	1st	With reference to upgrading/ maintaining existing systems where upgradation is limited to GIGW 2.0 guidelines and security updates limited to CERT-IN audit, a list of such existing systems/ applications with the technologies being used will be useful in evaluating the effort involved, timelines and hence the costs incurred.	It is related to migration of approx 1 GB data and convergence/integration of 4-6 IT platforms, 1 web portals for security from existing PMS portal. A description on the same will be provided as per requirement.
65				Liberin Technologies Pvt. Ltd.	1st	With reference to upgradation of the existing systems where the upgradation is limited to translation of the web applications, a list of such existing systems/ applications with the technologies being used will be useful in evaluating the effort involved, timelines and hence the costs incurred.	It is related to migration of approx 1 GB data and convergence/integration of 4-6 IT platforms, 1 web portals for security from existing PMS portal. A description on the same will be provided as per requirement.
66				Liberin Technologies Pvt. Ltd.	1st	It is understood that the new system that will be developed will result in making the existing (offline) application obsolete and that the use of existing application will be completely stopped for data input. Kindly confirm.	Yes. Once the new application would be established, the existing application may not be used and the data available will be migrated in the new system.
67				Liberin Technologies Pvt. Ltd.	1st	During the study phase it may be concluded that the data of the existing (offline) application may not map directly or be transformed (completely/partially) to the new data metrics/ formats for the new applications to consume. In such a scenario the old data though, will be migrated but will only be used for viewing and search purposes and may not seamlessly integrate according to the business logic of the newly developed system. Kindly confirm.	Yes. Since the format of proposed software is different than the existing application, they may not map directly. We want to migrate on new portal and keep data to download and analyse it.
68				Liberin Technologies Pvt. Ltd.	1st & 2nd	Who will be responsible for the procurement or provisioning and bearing the costs of SMS/E-mail services that will be used for alerts (the bidder or the department?).	The cost of sms / email alerts will be borne by DCPC as per Sms / email policy of service provider/NIC.
69				Liberin Technologies Pvt. Ltd.	1st & 2nd	It is assumed that the department through its government tie-ups/agencies will be procuring the cloud infrastructure for hosting the software application(s). The costs, thereof will be borne by the department. Kindly confirm.	Cost shall be borne by DCPC.

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70				Liberin Technologies Pvt. Ltd.	1st	It is assumed that, the sizing of the cloud infrastructure will be given by the bidder but the management, upkeep, support & maintenance and updating of hardware and other basic infrastructure resources for hosting the application like servers, network, storage, operating system, etc. are out of scope of the bidder's responsibilities. Thus, bidder will only be responsible for the maintenance and support of the software application(s) in scope. Kindly confirm.	Agency will provide the required infrastructure and deployment. However, the hosting will be done in government cloud infrastructure. This costing should be given in advance
71				Liberin Technologies Pvt. Ltd.	1st	As mentioned in the tender that the applications of the new systems should be accessible through different devices, should all the web interfaces be mobile responsive, or just the dashboards. It is advisable that the data collection web forms be only done through desktop/laptop-based browser because such forms will have many fields and would result in bad or confusing user experience on the mobile phone's browser. Kindly clarify.	As per RFP
72				Liberin Technologies Pvt. Ltd.	1st & 2nd	As mentioned in the tender the number of concurrent users should be 25000, we need clarification that the concurrent users are calculated according to the following standard formula hence 25000 is too high a number to start with. It is advisable to have the system support 2500 concurrent users to start with and the system be made scalable to support higher number of concurrent users by scaling up the cloud infrastructure. Concurrent users = Peak Hourly Visits x Average Visit Duration (in minutes)/60 Also, concurrent users should not be interchangeably used as simultaneous users.	System should be robust, responsive and support at least 10,000 concurrent users per instance and scalable as per need. However, scalable system shall be decided with the help of web hosting provider/NIC once the scalable system & deployment architecture details and diagram is provided by the vendor after system study/ design of the proposed system.
73				Liberin Technologies Pvt. Ltd.	1st	The timelines mentioned for the launch of the new system by Hon'ble. Minister is 1st April, 2023 that is envisioned to be short for developing and deploying the entire system. It is proposed that a phased and staggered approach to develop and deploy a minimal set of features as per mutual agreement with the department should be done for a launch by 15th May, 2023. Subsequently more features can be added to the newly developed system as well as upgradation of existing systems according to the agreed revised timelines thereof.	3 weeks extra time is being given, in addition to existing timeline.
74				Liberin Technologies Pvt. Ltd.	1st	The tender mentioned the payment milestones split in two (25% -75%), it is recommended that the payment milestones be divided as per the following: Award, Study, FRS & SRS: 25% Development with demos and installation of Launch version: 25% Development with demos and installation of complete system: 20% Acceptance and Implementation: 30%	Accepted

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75				Liberin Technologies Pvt. Ltd.	1st	As pointed out during the first pre-bid meeting held on 13th January 2023, that the financial bid format is incorrect and it was accepted by department's committee for rectification.	Noted and Corrigendum will be issued shortly.
76			Bidders are neither allowed to join hands to participate in the tender nor allowed to submit multiple bids.	GA Gigital	2nd	Bidders are allowed to join hands to participate in the tender, i.e., Bidding though consortium is also allowed.	As per RFP
77			Ten years' experience in managed service like data management, digitalisation of document/audio/video and other related service industry with demonstrable capacity	GA Gigital	2nd	Fifteen years' experience in managed service like data management OR outsourcing of human resource OR digitalisation of document/audio /video and other related service industry with demonstrable capacity	Ten years' experience in managed service like data management, outsourcing of human resource/ digitalisation of document/audio/video and other related service industry with demonstrable capacity
78			The bidder should have turnover of more than Rs.50 crores in the last three year(s).	GA Gigital	2nd	The bidder should have turnover of more than RS. 150 crores in the last three year(s).	As per RFP
79			The bidder shall be an Indian entity registered and operating in India under appropriate Laws of India.	GA Gigital	2nd	The bidder shall be an Indian entity registered and operating in India under appropriate Laws of India from at-least the last 15 years.	As per RFP
80			The bidder should be operating in India for at least 5 years.	GA Gigital	2nd	The bidder should be operating in India for at least 15 years	As per RFP
81			The bidder must not be blacklisted or debarred by any Central Govt./State Govt./PSU/Municipal Corporations/other Govt. Bodies, as on date of submission of proposals, as per Ministry of Finance Guidelines	GA Gigital	2nd	The bidder must not be blacklisted or debarred by Ministry of Chemicals and Fertilisers or any of it's subordinate/ associated offices and GeM (Govt. Electronic Marketplace) as on date of submission of proposals, as per Ministry of Finance Guidelines Circular (Guidelines of firms from debarment) dated 02/11/2021 No. F.1/20/2018-PPD issued by Procurement Policy Division, Dept. of Expenditure, Min. of Finance, GOI.	It may be accepted.
82			CMMI level 3 or above	GA Digital	2nd	CMMI level 3 or above valid from financial year 2021-22 till date.	Active CMMI level 3 or above.
83			The Bidder must have successfully completed at least three orders/contracts/development projects in last three years, based on any one or more of the following, o Open-Source Technologies (Java, J2EE) or o REACT, Node, Devops or o Microsoft Technologies/Cloud Computing.	GA Digital	2nd	The Bidder must have successfully completed at least three orders/contracts/development projects in last three years, based on any one or more of the following, o Open-Source Technologies (Java, J2EE) or o REACT, Node, Devops or o Microsoft Technologies/Cloud Computing. o A nation wide (i.e., covering more than 4 states) resource mobilisation for data collection/ validation/ survey work.	Pls refer SI No 34 above.

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84			The bidder must have more than five years' experience of working on similar type of software platform developments in any state/ central government /PSUs/ Public Sector Banks/ Corporations with combination of experience in implementing the cloud solution, System Integration, Virtualization, Security, project management and planning, system architecture, database administration, serveradministration, web portal design/development, AI and ML. A certificate to this effect from a Chartered Accountant must be submitted with the proposal.	GA Digital	2nd	The bidder must have more than three years' experience of working on similar type of software platform developments OR nation wide (i.e., covering more than 4 states) resource mobilisation for data collection/ validation/ survey work in any state/ central government /PSUs/ Public Sector Banks/ Corporations. A certificate to this effect from a Chartered Accountant must be submitted with the proposal	The bidder must have more than three years' experience of working on similar type of software platform developments/nation wide resource mobilisation for data collection/ validation/ survey work in any state/ central government /PSUs/ Public Sector Banks/ Corporations with combination of experience in implementing the cloud solution, System Integration, Virtualization, Security, project management and planning, system architecture, database administration, serveradministration, web portal design/development, AI and ML. certificate to this effect from a Chartered Accountant or competent authority must be submitted with the proposal.
85			Average Annual Financial Turnover Rs. 50- 75 Cr >Rs. 75< =100 Cr >Rs. 100<=125 Cr Greater than 125 Cr	GA Digital	2nd	Average Annual Financial Turnover Rs. 150- 175 Cr >Rs. 175< =200 Cr >Rs. 200<=225 Cr Greater than 225 Cr	As per RFP
86			Past Experience of the Bidder- in executing similar projects in Govt./ PSUs/Autonomous bodies sector as per RFP 2 to 5 projects 6 to 10 projects Greater than 10 projects	GA Digital	2nd	Past Experience of the Bidder- in executing similar projects in Govt./ PSUs/Autonomous bodies sector as per RFP (similar projects: managed service like data management, outsourcing of human resource, digitalisation of document/audio /video and other related service industry with demonstrable capacity) 5 to 10 projects 11to 15 projects Greater than 16 projects	Past Experience of the Bidder- in executing similar projects in Govt./ PSUs/Autonomous bodies sector as per RFP (similar projects: managed service like data management, outsourcing of human resource, digitalisation of document/audio /video and other related service industry with demonstrable capacity)
87			ISO certifications ISO 9001:2015 & CMMi level 3 ISO 9001:2015; ISO/IEC 20000 & CMMi level 3 ISO 9001:2015; ISO/IEC 20000 & ISO/IEC 27001 & CMMi level 3	GA Digital	2nd	ISO certifications ISO 9001:2015 & CMMi level 3 ISO 9001:2015; ISO/IEC 20000 & CMMi level 3 (and the bidder must be covered under minimum any one of these certifications continuously without any break from 2017 till date) ISO 9001:2015; ISO/IEC 20000 & ISO/IEC 27001 & CMMi level 3 (and the bidder must be covered under ISO/IEC 27001 certifications continuously without any break from 2019 till date)	As per RFP

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88			Project Experience of National level in emerging areas like AI/ML/Big Data Analytics, Block Chain Technologies, BI tools etc. Demo during Technical Presentation. 2 to 5 projects 6 to 10 projects Greater than 10 projects	GA Digital	2nd	Project Experience of National level in emerging areas like AI/ML/Big Data Analytics, Block Chain Technologies, BI tools etc. OR nation wide (i.e., covering more than 4 states) resource mobilisation for data collection/ validation/ survey work Demo during Technical Presentation. coverage of 4 to 6 states coverage of 7 to 10 states coverage of greater than 10 states	Project Experience of National level in emerging areas like AI/ML/Big Data Analytics, Block Chain Technologies, BI tools/ nation wide resource mobilisation for data collection/ validation/ survey work etc. Demo during Technical Presentation. 2 to 5 projects 6 to 10 projects Greater than 10 projects
89			At multiple places	GA Digital	2nd	We also undertake that we are not blacklisted or debarred from bidding process, by Ministry of Chemicals and Fertilisers or any of its subordinate/ associated offices and GeM (Govt. Electronic Marketplace) as on date of submission of proposals, as per Ministry of Finance Guidelines Circular (Guidelines of firms from debarment) dated 02/11/2021 No. F.1/20/2018-PPD issued by Procurement Policy Division, Dept. of Expenditure, Min. of Finance, GOI, as on date of submission of the bids as on the date of release of RFP.	Accepted as per Ministry of Finance Guidelines.
90			Turnover of the bidder should be more than Rs. 50 Crore for each year for past 3 Years (financial year 2019-20, 2020-21 & 2021-22)	GA Digital	2nd	Turnover of the bidder should be more than Rs. 150 Crore for each year for past 3 Years (financial year 2019-20, 2020-21 & 2021-22)	As per RFP
92			Ten years' experience in managed service like data management, digitalisation of document/audio /video and other related service industry with demonstrable capacity	GA Digital	2nd	Fifteen years' experience in managed service like data management OR outsourcing of human resource OR digitalisation of document/audio /video and other related service industry with demonstrable capacity	Ten years' experience in managed service like data management, outsourcing of human resources / digitalisation of document/audio /video and other related service industry with demonstrable capacity
93			The Bidder should be operating in India for at least 5 years.	GA Digital	2nd	The Bidder should be operating in India for at least 15 years.	As per RFP

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94			The bidder must have more than five years' experience of working on similar type of software platform developments in any state/ central government /PSUs/ Public Sector Banks/ Corporations with combination of experience in implementing the cloud solution, System Integration, Virtualization, Security, project management and planning, system architecture, database dministration, server administration, web portal design/development, AI and ML.	GA Digital	2nd	The bidder must have more than three years' experience of working on similar type of software platform developments or nation wide (i.e., covering more than 4 states) resource mobilisation for data collection/ validation/ survey work in any state/ central government /PSUs/ Public Sector Banks/ Corporations.	The bidder must have more than three years' experience of working on similar type of software platform developments / resource mobilisation for data collection/ validation/ survey work in any state/ central government /PSUs/ Public Sector Banks/ Corporations with combination of experience in implementing the cloud solution, System Integration, Virtualization, Security, project management and planning, system architecture, database dministration, server administration, web portal design/development, AI and ML.
95			The hosting of database management, administration and maintenance of web-portal	All	1st & 2nd		The cost for the server will be borne by the DCPC through NIC as per the latest guideline of the Government of India.
96			Bearaing of cost for the SMS/ email alerts	All	1st & 2nd		The cost of sms / email alerts will be born by DCPC as per SmS / email policy of service provider/NIC. All technical issues including the cloud space for hosting portal, issue of licenses, costing, etc will be discussed separately with cloud service provider/ NIC as per submitted system study / design document
97			Query regarding the cost of licenses	All	1st & 2nd		The cost of license will be borne by DCPC. However, bidders should propose the license time period keeping in view the project timeline of 3 years.